

ACC National Long Distance Corp.

TELECOMMUNICATIONS SERVICE TARIFF

ACC NATIONAL LONG DISTANCE CORP.

REGULATIONS AND CHARGES for FURNISHING
RESALE TELECOMMUNICATIONS SERVICES
IN THE COMMONWEALTH OF KENTUCKY

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by ACC National Long Distance Corp.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 16 1997

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Phyllis Lannin
DIRECTOR, RATES & RESEARCH DIV.

Issued: February 14, 1997
Issued by authority of an order of
the Public Service Commission of
Kentucky in Case No.:
Dated:

Effective: March 16, 1997
Issued By: ACC National Long Distance Corp.
By: Mae Squier-Dow
Mae Squier-Dow, President

CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

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SECTION 9 (1)

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SECRETARY OF THE COMMISSION

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Rochester, New York 146 11

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CHECK SHEET (Continued.1

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SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C • Change regulation
- D • Discontinued rate or regulation
- I • Increase rate or change
- M • Moved from another tariff location
- N • New rate or regulation
- R • Reduction in a rate or charge
- T • Changed in text but no change in rate or regulation

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By: Mae Squier-Dow
Mae Squier-Dow, President

A. APPLICATION OF TARIFF

This tariff contains regulations and charges applying to intrastate resale common carrier communications service provided by Carrier between locations within the Commonwealth of Kentucky as specified herein.

B. DEFINITIONS

As used in this tariff, the following terms shall have the following meanings:

Application for Service

A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the specified communication services.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on the customer's account and to bill the customer accordingly. Multiple authorization codes may be assigned to a customer to **identify** individual users or groups of users. All authorization codes shall be the property solely of the Carrier, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Bandwidth

The total frequency, in Hertz, allocated for a channel.

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B. DEFINITIONS (continued)Billing Cycle

Unless otherwise specified for a particular rate plan, a 28 day period used as the basis for recurring charges.

Business Customer

A customer who subscribes to Carrier's service in the name of a business, trade, or profession, or whose usage is associated with non-personal activities.

Carrier or Company

ACC National Long Distance Corp., unless otherwise clearly indicated from the context.

Carrier's Point of Presence

Location of the serving central office associated with the local dial access number used by customers to access the Carrier's terminal.

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B. DEFINITIONS (continued)Customer

The person, firm, corporation, or other entity which utilizes services provided by the Carrier. A customer is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

Commission

The term "Commission" refers to the Kentucky Public Service Commission.

Dialed Access

An arrangement whereby a dialed access customer uses the public switched network facilities of a local exchange telephone company to access a Common Carrier from which the Carrier acquires service.

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B. DEFINITIONS (continued)End User

The term "End User" denotes an individual who places and/or accepts calls placed over the Carrier's services. The End User may or may not be directly responsible for billing of calls, depending upon the payment method selected by the End User.

Local Call

Any call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

Rate Center

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

Subscriber

Any individual, partnership, association, joint stock company, trust corporation, governmental agency, or any other entity who subscribes to the services offered in this tariff; Hotels/Motels, Hospitals, Universities, and pay telephone owners are examples of Carrier subscribers. For the purpose of this tariff, the term "Subscriber" is not to be confused with the term "End User, as defined herein.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

United States

The United States mainland, *i.e.*, the District of Columbia and the 48 contiguous states.

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BY: Phyllis L. Starnes ACC National Long Distance Corp.
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By:

Mae Squier-Dow
Mae Squier-Dow, President

C. REGULATIONS

1. Description of Service

- a. Carrier is a resale common carrier providing intrastate communications service to customers for their direct transmission of voice, data and other types of telecommunications to points within the Commonwealth of Kentucky.
- b. The Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities. The customer shall be responsible for all charges due for such service arrangements.
- c. The regulations set forth in this section explain how to apply the rate tables associated with the various service offering described in Section D, following. Unless otherwise indicated, rates identified in Section D are rates per minute.
- d. Timing of Calls
 - (i) Unless otherwise indicated, all calls are timed by the Carrier in tenths of a minute and all calls which are fractions of a minute are rounded up to the next whole minute. Timing begins at the "starting event" and ends at the "terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute, unless otherwise indicated.
 - (ii) The "starting event" occurs when the Carrier's terminal experiences an "Outgoing Signaling Protocol Successful," *i.e.*, upon the seizure of an outgoing trunk.

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Mae Squier-Dow, President

C. REGULATIONS (continued)1. Description of Service (continued)d. Timing of Calls (continued)

- (iii) The "terminating event" occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- (iv) Completed calls are timed from the starting event to the terminating event.
- (v) Silent default calls less than 60 seconds are not charged. Silent default calls 60 seconds or longer are charged for the call duration.
- (vi) "Ring - no answer" calls less than 90 seconds are not charged. Ring - no answer calls 90 seconds or longer are charged for the call duration.
- (vii) "Ring - busy" calls less than 30 seconds are not charged. Ring - busy 30 seconds or longer are charged for the call duration.

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By: *Mae Squier-Dow*
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C. REGULATIONS (continued)2. Responsibility for Charges

The customer is responsible for all calls placed using any authorization code assigned to the customer, using any direct connect facilities utilized by the customer, and any calls using switched access facilities placed from the customer's premises. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, the customer shall alert and give notice to the Carrier of such fact. Customer shall be excused from liability only with respect to such calls placed after receipt by the Carrier of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer and for calls using switched access facilities placed from the customer's premises.

3. Limitations on Service

Service is offered by the Carrier subject to the availability of necessary facilities and/or equipment, including facilities or equipment to be provided by Carrier, underlying and connecting carriers, and local exchange carriers.

4. Use of Service

- a. Service may be used for any lawful purpose by the customer or the customer's authorized agent or customer.
- b. The customer obtains no property right or interest in or to the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items shall remain, at all times, solely with the Carrier.

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Mae Squier-Dow, President

C. REGULATIONS (continued)5. Termination or Denial of Service by Carrier

The following rules apply to all users of the Carrier's services and will govern termination or denial of service by the Carrier, unless inconsistent with any rule, order, or regulation of the Commission. In the case of any inconsistency, the rule, order, regulation of the Commission, or other provision of law shall prevail.

- a. The Carrier may immediately and without notice to the customer, and without liability of any nature, temporarily deny, terminate, or suspend service to any customer in the event such customer or his agent willfully or negligently damages company equipment, interferes with use of Carrier's service with use of Carrier's service by other customers of the Carrier, unreasonably places capacity demands upon Carrier's facilities or service, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination, denial or suspension.
- b. In the event a customer fails to pay any undisputed bill rendered by the Carrier, relating either to regulated telephone service or the provision by Carrier of non-regulated service, equipment, facilities, or the nonpayment of any required deposit, the Carrier may terminate service (until the bill rendered or the required deposit has been paid) ten (10) working days after written notice is mailed to the customer. The notice shall inform the customer that service will be terminated without further notice if the specified payment or deposit is not received within the ten day period. Service shall not be terminated before twenty (20) days after the mailing date of the original unpaid bill.

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C. REGULATIONS (continued)5. Termination or Denial of Service by Carrier (continued)

- c. The Carrier may suspend or terminate service when the customer account has experienced inactivity for periods of more than 60 days.
- d. **800/888** Reservation, Assignment or Activation - If a customer owes the Carrier \$250 or more for undisputed intrastate service, and that amount is thirty (30) days past due, the Company may refuse to honor a request for number portability on the customer's behalf until the obligation is fully paid.

6. Termination by Customer

Service may be terminated by the customer at any time, subject to payment in full of all charges for the period service is rendered, or other minimum billing cycle charges. If termination occurs within an initial contract period with Minimum Usage Guarantees ("MUG"), charges apply for the full initial contract period guarantee.

7. Initial Contract Period

Unless otherwise indicated, the initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods.

8. Minimum Usage Guarantee

From time to time, the Company will offer services which require a Minimum Usage Guarantee (MUG) wherein the Customer agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their Minimum Usage Guarantee (MUG) will be billed for their actual usage for that period plus the difference between their actual usage for that period and their MUG.

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Mae Squier-Dow, President

C. REGULATIONS (continued)9. Term Commitments

Should Customer choose to terminate their contract prior to expiration of the Term agreed to, Customer will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the Term, unless Customer converts to another ACC service with equal or greater term and minimum usage commitments. If no minimum usage requirements are specified in the contract, upon any early termination of Customer's contract, Customer will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the Term.

10. Payment and Billing

The following rules apply only to the Carrier's resold interexchange services and will govern payment and billing practices of the Carrier, unless inconsistent with any rule, order or regulation of the Commission. In the case of any inconsistency, the rule, order, or regulation of the Commission, or other provision of law, shall prevail.

- a. Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 28 days after rendition of bills. For regulations pertaining to quarterly billing cycles see Section 12(e).
- b. The customer is responsible for payment of all charges for services and facilities furnished by the Carrier to the customer, as well as all charges for services and facilities furnished by the Carrier to all persons using the customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the customer. Recurring charges are billed in arrears.

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DIRECTOR, RATES & RESEARCH DIV.

By:

Mae Squier-Dow, President

C. REGULATIONS (continued)

10. Payment and Billing (Continued)

- c. All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Carrier in writing within 28 days after such bills are rendered. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9.
- d. Carrier shall be entitled to revise bills previously rendered to adjust for previously **unbilled** service, or to adjust upward a bill previously rendered, for a period equivalent to the applicable contract law statute of limitations.

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Mae Squier-Dow President

C. REGULATIONS (continued)11. Quarterly Billing

- a. Customers whose total billing was less than \$30 per calendar quarter, for two consecutive quarters, may choose to be placed on a quarterly billing cycle.
- b. Customers shall have their accounts reviewed after a three month period. Customers shall have the option of being placed on a quarterly billing cycle if their total billing during said three month period is less than \$30.
- c. Customers will be notified by mail or telephone of any conversion to or from a quarterly billing cycle, at least 30 days in advance of such conversion.
- d. Quarterly bills will be rendered on or about the following dates for all services provided during the prior quarter:
 - January 1
 - April 1
 - July 1
 - October 1
- e. Payment of quarterly bills shall be due in full 28 days after the billing date. Interest at the rate of 1.5% per month, for three months, shall be applied to any outstanding balance at the time the subsequent quarterly bill is issued.
- f. Customers may be removed from quarterly billing when a customer's total quarterly bill, for two consecutive quarters, equals or exceeds \$30 in each quarter.

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C. REGULATIONS (continued)12. Inspection, Testing and Adjustments

- a. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the customer's or the Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, facilities, or connections.
- b. Upon reasonable notice, the facilities provided by the Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds 24 hours in length.

13. Interconnection

- a. Service furnished by the Carrier may be interconnected with services or facilities or other authorized communications common carriers, with underlying carriers, and with private systems, subject to technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- b. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs or maintained under the Carrier's contractual arrangement with that other carrier.

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President

C. REGULATIONS (continued)14. Local Charges

In certain instances, customers may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.

15. Costs of Collection and Enforcement Proceedings

In the event Carrier is required to initiate proceedings to collect any amounts due to Carrier for services, equipment, or facilities, or to enforce any judgment obtained against the customer, or for the enforcement of any other provision of this tariff or applicable law, customer shall, in addition to all amounts due for service, be liable to Carrier for all reasonable costs incurred by Carrier in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs.

16. Rate Centers

Each customer will have a designated Primary Calling number which will be the local telephone number assigned by the **landline** exchange carrier for the location from which the customer places the majority of his calls over the Carrier's system.

17. Provision of Bills

Customer shall receive a single copy of invoices or billing statements following conclusion of each billing cycle. Duplicate copies will be provided on reasonable request at a charge of Fifteen Dollars (\$15.00) per request for each separate account, plus Fifteen Cents (\$.15) per page of the bill provided.

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C. REGULATIONS (continued)18. Promotional Offerings

Periodically, ACC may engage in promotional offerings in order to retain existing customers, to stimulate existing customer usage, or to increase awareness of ACC services. Such offering will be limited to certain dates, times and/or locations. ACC, upon proper written notice to the Public Service Commission, will specify the rates, terms, conditions and time intervals applicable to each promotional offering.

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D. RATES AND CHARGES

1. Time Periods Defined unless otherwise indicated herein:
 - a. Day: 8:00 a.m. - 4:59 p.m. - Mon-Fri
 - b. Evening: 5:00 - 10:59 p.m. - Sun-Fri
All Holidays
 - c. Night/Weekend: 11:00 p.m. - 7:59 a.m. - All days
8:00 a.m. - 10:59 p.m. - Saturday
8:00 a.m. - 4:59 p.m. - Sunday
 - d. Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.

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D. RATES AND CHARGES (continued)2. Regulations and Commutation of Mileage

- a. All times refer to local time.
- b. All calls are rated between the originating point and terminating point.

(i) Originating Point:

A customer's primary local exchange number is in the NNX specified as being associated with a specific serving central office. The originating point of all calls charged to that customer's account shall be the location of the customer's serving central office.

(ii) Terminating Point:

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

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BY: Phyllis Larkin
DIRECTOR, RATES & RESEARCH DIV.

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By:

Mae Squier-Dow
Mae Squier-Dow, President

D. RATES AND CHARGES (continued)2. Regulations and Commutation of Mileage (continued)

- c. Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in NECA FCC Tariff No. 4. To determine the airline distance between any locations, proceed as follows:
- (i) Obtain the "V" and "H" coordinates for each location.. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
 - (ii) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
 - (iii) Square each difference obtained in step (ii) above.
 - (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
 - (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
 - (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)3. Taxes

In addition to all recurring, non-recurring, minimum usage or special charges, customer shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes, whether imposed on customer, Carrier, or the transaction. All such taxes shall be separately shown and charged on bills rendered by Carrier. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

4. Special Contracts

Carrier may enter into contracts with large users such as hotels, or special categories of users, wherein additional discounts may be provided for volume use or to reflect services performed for the Carrier by such users. All such contracts will comply with the rules of the Public Service Commission of the Commonwealth of Kentucky.

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)5. Communication Impaired Provision

- a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll service rates.
- c. Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 AM to 4:59 PM Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 PM to 10:59 PM Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current price list day rates for basic message toll service shall be made available for intrastate, interexchange, customer-dialed, station to station calls occurring between 11:00 PM and 7:59 AM any day, 8:00 AM and 4:59 PM Sunday, and all day Saturday.

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By: Mae Squier-Ddw, Resident

D. RATES AND CHARGES (continued)6. Rate Quotes

Rate quotes will be available to end users 24 hours per day seven (7) days a week.

7. Bad Check Charge

Customers whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, will be subject to a \$25.00 charge. Such charge will be applicable on each occasion when a check is returned or not processed.

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Issued By: ACC National Long Distance Corp.

By: Mae Squier-Down
Mae Squier-Down, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)a. PROGRAM NAME: Superline III Residential

Superline III is a direct dial message toll service that allows residential customers to originate and terminate interLATA calls via local telephone lines or other exchange access facilities.

BILLING: 1 minute minimum/1 minute increments

USAGE RATES:

Rate <u>Mileage</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	First <u>Min</u>	Add'l <u>Min</u>	First <u>Min</u>	Add'l <u>Min</u>	First <u>Min</u>	Add'l <u>Min</u>
1-10	\$0.2070	\$0.1620	\$0.1710	\$0.1283	\$0.1381	\$0.1009
11-16	0.2070	0.1620	0.1710	0.1283	0.1381	0.1009
17-22	0.2160	0.1890	0.1710	0.1305	0.1381	0.1209
23-30	0.2160	0.1890	0.1710	0.1305	0.1381	0.1209
31-55	0.2340	0.2250	0.1751	0.1643	0.1440	0.1440
56-85	0.2700	0.2520	0.1935	0.1800	0.1499	0.1499
86-124	0.2700	0.2520	0.1935	0.1800	0.1593	0.1535
125-196	0.3060	0.2970	0.2250	0.2070	0.1746	0.1746
197-292	0.3060	0.2970	0.2250	0.2160	0.1746	0.1746
293-430	0.3240	0.3150	0.2338	0.2282	0.1812	0.1812

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By:

Mae Squier-Dow
Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)c. PROGRAM NAME: Travel Service Elite

Travel Service Elite is a travel service enabling customers to make calls when they are away from their home or office through use of a long distance calling card. Customers pay both a per-call surcharge and a per-minute charge for each call. Customers access the service through an "800/888" number established by the Carrier.

SURCHARGE PER CALL: \$0.50

BILLING: Residential customers -1 minute minimum/1 minute increments
Commercial customers -30 second minimum/6 second increments

<u>USAGE RATES:</u>	<u>RATES PER MINUTE</u>
<u>Day Rates:</u>	\$0.2000
<u>Evening Rates:</u>	\$0.1800
<u>Night/Weekend Rates:</u>	\$0.1600

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By: Mae Squier-Dow
Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)d PROGRAM NAME: Travel Service Elite II

Travel Service Elite II is a travel service enabling customers to make calls when they are away from their home or office through use of a long distance calling card. Customers pay only a per-minute charge for each call. Customers access the service through an "800/888" number established by the Carrier.

BILLING: Residential customers - 1 minute minimum/1 minute increments
Commercial customers - 30 second minimum/6 second increments

<u>USAGE RATES:</u>	<u>RATES PER MINUTE</u>
<u>Day Rates:</u>	\$0.2500
<u>Evening Rates:</u>	\$0.2400
<u>Night/Weekend Rates:</u>	\$0.2300

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By: Mae Squier-Dow
Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)e. PHONE HOME 800/888 Service

Phone Home allows the customer to hotline their call directly to a predetermined telephone, by dialing a designated 800 or 888 number assigned by the Carrier and inserting a confidential 4-digit code.

BILLING: 1 minute minimum/1 minute increments

<u>USAGE RATES</u>	<u>RATES PER MINUTE</u>
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Day Rates:	\$0.2500
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Evening Rates:	\$0.2000
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Night/Weekend Rates:	\$0.1900
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By: Mae Squier-Dow

Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: "Good **as** Gold" Direct Dial Service

(1) ACCESS: Switched

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls. *For Minimum Usage Guarantee and Term Commitment definitions, See Sections E.c and E.d.*

Pricing is dependent on total monthly billing.

(a) TERM: One Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY BILLING VOLUME	DAY	EVENING	N/WE
<\$500 - \$1,999	\$0.1390	\$0.1390	\$0.1390
\$2,000 - \$6,999	\$0.1350	\$0.1350	\$0.1350
\$7,000 - \$19,999	\$0.1290	\$0.1290	\$0.1290
\$20,000 +	\$0.1250	\$0.1250	\$0.1250

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By: Mae Squier-Dow

Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: **"Good as Gold"** Direct Dial Service

(1) ACCESS: Switched (continued)

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls.

Pricing is dependent on total monthly billing.

(b) TERM: Two Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$0 - \$499	\$0.1390	\$0.1390	\$0.1390
\$500 - \$1,999	\$0.1350	\$0.1350	\$0.1350
\$2,000 - \$6,999	\$0.1290	\$0.1290	\$0.1290
\$7,000 - \$11,999	\$0.1250	\$0.1250	\$0.1250
\$12,000 +	\$0.1190	\$0.1190	\$0.1190

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: **"Good as Gold"** Direct Dial Service

(1) ACCESS: Switched (continued)

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls.

Pricing is dependent on total monthly billing.

(c) TERM: Three Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$0 - \$499	\$0.1350	\$0.1350	\$0.1350
\$500 - \$6,999	\$0.1290	\$0.1290	\$0.1290
\$7,000 - \$11,999	\$0.1250	\$0.1250	\$0.1250
\$12,000 +	\$0.1190	\$0.1190	\$0.1190

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: **Good** as **Gold** (continued)

(2) ACCESS: Dedicated

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls. Pricing is dependent on total monthly billing.

Customer shall provide all necessary facilities.

(a) TERM: One Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY

BILLING

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$2,000 - \$6,999	\$0.1150	\$0.1150	\$0.1150
\$7,000 - \$11,999	\$0.1090	\$0.1090	\$0.1090
\$12,000 - \$20,000	\$0.1050	\$0.1050	\$0.4050
\$20,000 +	\$0.0990	\$0.0990	\$0.0990

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: Good as *Gold* (continued)

(2) ACCESS: Dedicated (continued)

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls. Pricing is dependent on total monthly billing.

Customer shall provide all necessary facilities.

(b) TERM: Two Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING
VOLUME

	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
<i>\$2,000 - \$6,999</i>	\$0.1150	\$0.1150	\$0.1150
<i>\$7,000 - \$11,999</i>	\$0.1090	\$0.1090	\$0.1090
<i>\$12,000 - \$20,000</i>	\$0.1050	\$0.1050	<i>\$0.4050</i>
<i>\$20,000 +</i>	<i>\$0.0990</i>	<i>\$0.0990</i>	<i>\$0.0990</i>

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)f. PROGRAM NAME: **Good** as **Gold** (continued)

(2) ACCESS: Dedicated (continued)

AVAILABILITY: This direct dial message toll service is available to customers who meet the minimum monthly billing requirements and commit to the term requirements described below for all intrastate and interstate calls. Pricing is dependent on total monthly billing.

Customer shall provide all necessary facilities.

(c) TERM: Three Year Minimum

BILLING: Six Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING
VOLUMEDAYEVENINGN/WE

\$2,000 • \$6,999	\$0.1150	\$0.1150	\$0.1150
\$7,000 • \$11,999	\$0.1050	\$0.1050	\$0.1050
\$12,000 +	\$0.0990	\$0.0990	\$0.0990

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. PROGRAM NAME: Good *as Gold* 800/888 Service

(1) ACCESS: Switched

AVAILABILITY: This 800/888 message toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

BILLING: Thirty Second Minimum/Six Second Increments

(a) TERM: One Year Minimum

RATES: Rates shown are per minute rates.

MONTHLY
BILLING
VOLUMEDAYEVENINGN/WE

\$0 - \$499	\$0.1390	\$0.1390	\$0.1390
\$500 - \$1,999	\$0.1350	\$0.1350	\$0.1350
\$2,000 - \$6,999	\$0.1290	\$0.1290	\$0.1290
\$7,000 - \$19,999	\$0.1250	\$0.1250	\$0.1250
\$20,000 +	\$0.1190	\$0.1190	\$0.1190

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. PROGRAM NAME: Good **as** Gold 8001888 Service

(1) ACCESS: Switched

AVAILABILITY: This 8001888 message toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

BILLING: Thirty Second Minimum/Six Second Increments

(b) TERM: Two Year Minimum

RATES: Rates shown are per minute rates.

MONTHLY BILLING VOLUME	DAY	EVENING	N/WE
\$0 - \$499	\$0.1350	\$0.1350	\$0.1350
\$500 - \$1,999	\$0.1290	\$0.1290	\$0.1290
\$2,000 - \$6,999	\$0.1250	\$0.1250	\$0.1250
\$7,000 - \$11,999	\$0.1190	\$0.1190	\$0.1190
\$12,000 +	\$0.1150	\$0.1150	\$0.1150

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)

g. PROGRAM NAME: Good as Gold 800/888 Service

(1) ACCESS: Switched

AVAILABILITY: This 800/888 message toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

BILLING: Thirty Second Minimum & Second Increments

(c) TERM: Three Year Minimum

RATES: Rates shown are per minute rates.

MONTHLY
BILLING

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$0 - \$499	\$0.1290	\$0.1290	\$0.1290
\$500 - \$6,999	\$0.1250	\$0.1250	\$0.1250
\$7,000 - \$11,999	\$0.1190	\$0.1190	\$0.1190
\$12,000 - \$19,999	\$0.1150	\$0.1150	\$0.1150
\$20,000 +	\$0.1090	\$0.1090	\$0.1090

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. PROGRAM NAME: *Good as Gold* 800/888 Service

(2) ACCESS: Dedicated

AVAILABILITY: This 800/888 inbound toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

Customer shall provide all necessary facilities.

(a) TERM: One Year Minimum

BILLING: Thirty Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING

<u>VOLUME</u>	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$2,000 - \$6,999	\$0.1350	\$0.1350	\$0.1350
\$7,000 - \$11,999	\$0.1290	\$0.1290	\$0.1290
\$12,000 - \$19,999	\$0.1250	\$0.1250	\$0.1250
\$20,000 +	\$0.1190	\$0.1190	\$0.1190

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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. PROGRAM NAME: **Good as Gold 800/888** Service

(2) ACCESS: Dedicated

AVAILABILITY: This **800/888** inbound toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

Customer shall provide all necessary facilities.

(b) TERM: Two Year Minimum

BILLING: Thirty Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates.

MONTHLY
BILLING
VOLUME

	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$2,000 - \$6,999	\$0.1350	\$0.1350	\$0.1350
\$7,000 - \$11,999	\$0.1290	\$0.1290	\$0.1290
\$12,000 - \$19,999	\$0.1250	\$0.1250	\$0.1250
\$20,000 +	\$0.1190	\$0.1190	\$0.1190

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 16 1997

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lanning
DIRECTOR, RATES & RESEARCH DIV.

Issued: February 14, 1997
Issued by authority of an order of
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By: Mae Squier-Dow
Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)

g. PROGRAM NAME: Good as Gold 800/888 Service

(2) ACCESS: Dedicated

AVAILABILITY: This 800/888 inbound toll service is available to customers who meet the minimum monthly billing requirements and term requirements described below for all intrastate and interstate calls.

Customer shall provide all necessary facilities.

(c) TERM: Three Year Minimum

BILLING: Thirty Second Minimum/Six Second Increments

RATES: Rates shown are per minute rates,

MONTHLY
BILLING
VOLUME

	<u>DAY</u>	<u>EVENING</u>	<u>N/WE</u>
\$2,000 - \$6,999	\$0.1350	\$0.1350	\$0.1350
\$7,000 - \$11,999	\$0.1250	\$0.1250	\$0.1250
\$12,000 +	\$0.1190	\$0.1190	\$0.1190

PUBLIC SERVICE COMMISSION
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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 800/888 Features

Customers may purchase the following features at the specified rates and charges in connection with their 800/888 service. All charges are per 800/888 number unless otherwise indicated.

1. Call Detail Reports:

Customers may purchase Call Detail Reports which show for each completed call the following details:

Calls Which Originate in Equal Access Areas

- originating date
originating time
originating city name
originating AN1
- duration of call
charge to customer for call

Calls Which Originate in Non-Equal Access Areas

- originating date
originating time
originating NPA (Area Code)
duration of call
charge to customer for call

NON-RECURRING SET UP FEE: \$50.00
RECORD CHARGE (per call): \$ 0.01

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 800/888 Features (continued)2. Blocking of IntraLATA Incoming Calls:

Customers may purchase this service in order to block the completion of calls originating intraLATA over 800/888 numbers obtained under Good as Gold 800/888 Service. For each separate 800/888 number, customer will specify if they require this service. Customer will pay the following non-recurring installation charge at the time this option is ordered, and will be subject to the non-recurring Cancel charge in the event that the service is cancelled.

NON-RECURRING INSTALLATION FEE: \$150.00
(per 800/888 number)

CHANGE/CANCEL CHARGE: \$150.00
(per 800/888 number)

3. Intercept - Transfer Announcement:

For a pre-existing 800/888 number no longer in service, one of the following announcement options can be selected to play for callers: (i) a message that informs the caller that the number has been changed; or (ii) a message that refers a caller to a new number. Message can be made available for up to three months.

NON-RECURRING INSTALLATION FEE: \$600.00
(per 800/888 number) PUBLIC SERVICE COMMISSION
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Mae Squier-Dow, President

D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 8001888 Features (continued)4. Time of Day Routing:

Calls to the customer's **800/888** number(s) are re-routed to an alternate destination based on time of day.

Installation	\$100.00
Monthly Charge	\$100.00

5. Day of Week Routing:

Calls to the customer's **800/888** number(s) are re-routed to an alternate destination based on the day of the week.

Installation	\$100.00
Monthly Charge	\$100.00

6. Holiday Routing:

Calls to the customer's **800/888** number(s) are re-routed to an alternate destination on holidays specified by the customer.

Installation	\$ 50.00
Monthly Charge	\$100.00

7. Point of Call Routing:

Allows the customer to send specific regional calls to an alternate destination.

Installation	\$100.00
Monthly Charge	\$100.00

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 800/888 Service Features (continued)8. Percentage Allocation Routing:

Calls from a certain origination area are re-routed to two or more answering locations.

Installation	\$100.00
Monthly Charge	\$100.00

9. Direct Termination Overflow:

For a dedicated access line customer, this feature sends calls to a pre-determined alternate routing group when the first choice is busy.

Installation	\$ 25.00
Monthly Charge	\$100.00

10. Directory Listing:

A customer may arrange to have its 800/888 number listed in an 800/888 directory. .

Initial Listing	\$ 25.00
Monthly Charge	\$ 15.00

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 800/888 Service Features (continued)11. Extended Call Coverage:

Allows 800/888 calls to originate from Canada, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands.

Installation	\$ 0.00
Monthly Charge	\$ 25.00

12. Volume Discounts:

Selection of three or more of the above features will entitle the customer to a volume discount as follows:

3-4 features -- 0% discount on installation; 25% discount on total monthly charges.

5 or more features -- 0% discount on installation; 40% discount on total monthly charges.

13. Tailored Call Coverage:

Allows the customer to block calls from one or more specific originating areas.

From an NXX:

Installation	\$ 200.00
Monthly Charge	\$ 200.00

From an NPA/NXX.

Installation	\$100.00
Monthly Charge	\$100.00

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Optional 800/888 Features (continued)14. Busy/No Answer Transfer:

Re-routes calls made to the customer's 8001888 number to another location when the line is busy or there is no answer.

Installation	\$1,000.00
Monthly Charge	\$1,500.00

15. Account Codes:

This feature assigns account codes to the 800/888 number to track usage or to limit use of the 8001888 number to only certain users. In all cases, a summary of calling by account number will be itemized on the customer's bill. Customers may choose from:

- (1) Non-verified -- permits any two, three, or four digit code selected by the customer to complete the call. The Company does not verify these codes. All calls are completed without verification.

Installation	\$ 25.00
Monthly Charge	\$ 25.00

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)g. Outional 800/888 Features (continued)15. Account Codes: (continued)

- (2) Block Verified -- only two, three, or four block numbers selected by the Company and verified when the call is made will enable the call to be completed. All other codes entered will not work.

Installation	\$ 50.00
Monthly Charge	\$ 50.00

- (3) Custom Verified -- permits any two, three, or four digit codes selected by the customer to complete the call. The company verifies the code and only authorized calls are completed.

Installation	\$ 10.00 per code
Monthly Charge	\$ 10.00 per code

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)h. Directory Assistance

Customers may obtain assistance in determining telephone numbers within the state. Directory Assistance personnel cannot complete calls to requested telephone numbers.

Each number requested is charged as shown below.

RATES (per number requested)

\$0.85

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)i. Affinity Group Services(1) Commercial Affinity Group Services

These services are available, where offered, to customers who meet the following set of criteria:

The Carrier, ACC, may enter into master account agreements with firms, organizations or groups to provide service to members thereof who establish subaccounts. The carrier will aggregate the usage of all subaccounts for purposes of applying usage charges and minimums. As long as said member remains affiliated with such firm, organization or group, members continue to receive rates below. Each member is subject to all rules and regulations set forth in this tariff.

If the organization, association or business fails to meet the minimum after three months, the arrangement ends. Members will continue to receive rates for an additional six months after which the group will revert to the appropriate "Good as Gold" programs described in this tariff.

(a) Affinity Group A:

The organization, association or business must: 1) commit to a minimum term of service of one year and 2) for each of the first five months of the term, generate monthly revenue of at least \$10,000 attributable to its members' use of Carrier services, then at the sixth month, and all subsequent months, generate monthly revenue of at least \$40,000.

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)i. Affinity Group Services (continued)(1) Commercial Affinity Group Services (continued)

a. Affinity Group A: (continued)

Switched Direct Dial:

BILLING: Calls are timed in 6 second increments, subject to a minimum of 6 seconds per call.

USAGE RATES: (Per Minute) **\$0.1250**

Switched 800:

BILLING: Calls are timed in 6 second increments, subject to a minimum of 30 seconds per call.

USAGE RATES: (Per Minute) **\$0.1250**

b. Affinity Group B:

The organization, association or business must: 1) commit to a minimum term of service of 1 year and 2) for each month of the term, generate monthly revenue of at least \$50,000 attributable to its members' use of Carrier services.

Switched 800:

BILLING: Calls are timed in 6 second increments, subject to a minimum of 30 seconds per call.

USAGE RATES: (Per Minute) **\$0.1190**PUBLIC SERVICE COMMISSION
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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)i. Affinity Group Services (continued)2) Residential Affinity Group Services:

This service is available, where offered, to residential customers that meet the following set of criteria:

The carrier, ACC, may enter into master account agreements with firms, organizations or groups to provide service to members thereof, who establish subaccounts. The carrier will aggregate the usage of all subaccounts for purposes of applying usages charges and minimums. As long as said member remains affiliated with such firm, organization or group, members continue to receive rates below. Each member is subject to all rules and regulations set forth in this tariff.

If the organization, association or business fails to meet the minimum after three months, the arrangement ends. Members will continue to receive rates for additional six months after which the group will revert to the standard residential programs.

a. Affinity Group A:

The organization, association or business must: 1) commit to a minimum term of service of 1 year and 2) for each of the first five months of the term, generate monthly revenue of at least \$1,000 attributable to its members' use of Carrier services, then at the sixth month, and all subsequent months, generate monthly revenue of at least \$5,000.

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)i. Affinity Group Services (continued)(2) Residential Affinity Group Services (continued)

a. Affinity Group A: (continued)

Direct Dial:

BILLING: Calls are timed in 1 minute increments, subject to a minimum of 1 minute per call.

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.1700	\$0.1200	\$0.1100

b. Affinity Group B:

The organization, association or business must commit to a minimum term of service of one year.

Direct Dial:

Billing: One Minute minimum, One Minute increments

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.25	\$0.14	\$0.12

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D. RATES AND CHARGES (continued)8. Service and Description Rates (continued)i. Affinity Group Services (continued)(2) Residential Affinity Group Services (continued)

c. Affinity Group C:

The organization, association or business must commit to a minimum term of service of two years.

Direct Dial:

Billing: One Minute minimum, One Minute increments

USAGE RATES: (Per Minute)

DAY	EVENING	N/WE
\$0.15	\$0.11	\$0.11

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E. OPERATOR SERVICES CLASSIFICATIONS AND RATES1. Classes of Service

Service is offered on both a customer-dialed and operator-dialed basis for each of the following classes of calls: Calling Card; Station-to-Station; Collect or Third Number; and Person-to-Person. Customer-dialed rates apply when the calling party actually dials the called party's telephone number. Operator-dialed rates apply when the calling party dials "0" for operator and the operator dials the called party's telephone number.

a. Customer-Dialed Calling Card Service

Customer-Dialed Calling Card Service rates apply to a call that is dialed by an End User in accordance with standard dialing instructions and billed to a Calling Card number. The services of an operator are not used to dial the called party, other than as excepted in "c." below.

b. Operator-Dialed Calling Card Service

Operator-Dialed Calling Card Service rates apply to a call that is dialed by the operator and billed to a Calling Card. However, this class of service does not apply to the operator services specified in "c." below when used with Customer-Dialed Calling Card Service.

c. Customer-Dialed Station-to-Station Service

Customer-Dialed Station-to-Station Service rates apply to a call that is dialed and completed by a customer without the assistance of an operator. The services of an operator are not used to complete such a call or to furnish any information or assistance relating to billing or charges for such a call, except that an operator will:

- (i) place a call or a calling party who identifies himself as being handicapped and unable to dial the call because of the handicap.
- (ii) record the originating telephone number where automatic recording equipment is not available to record the number.

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DIRECTOR, RATES & RESEARCH DIV. Mae Squier-Dow, President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)c. Customer-Dialed Station-to-Station Service (continued)

- (iii) re-establish a call that was interrupted after the called number was reached.
- (iv) reach the called telephone number where facilities are not available for customer dial completion,

d. Operator-Dialed Station-to-Station Service

Operator-Dialed Station-to-Station Service rates apply to a **station-to-station** call when the operator dials the called telephone number, other than as excepted in "c." preceding, or to calls which involve a request for information relating to the billing or charges for a call.

e. Customer-Dialed Collect or Bill to Third Number Service

Customer-Dialed Collect or Bill to Third Number Service rates apply to a call which is dialed by the customer and billed to the called party or to a third number.

f. Operator-Dialed Collect or Bill to Third Number Service

Operator-Dialed Collect or Bill to Third Number Service rates apply to a call which is dialed by the operator and billed to the called party or to a third number. Whoever, this class of service does not apply for the operator services specified in "c." preceding when used with Customer-Dialed Collect or Bill to Third Number Service.

g. Customer-Dialed Person-to-Person Service

Customer-Dialed Person-to-Person Service rates apply to a call where the person originating the call dials the called number and specified to the Carrier operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) or intercom.

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E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)g. Customer-Dialed Person-to-Person Service (continued)

Customer-Dialed Person-to-Person Service rates apply to a call where the person originating the call dials the called number and specifies to the Carrier operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.

- (i) If, after the telephone, miscellaneous common carrier mobile radio system, or PBX system called is reached, and while the connection remains established, the person originating the call requests, or agrees to talk to, any person other than the person specified, or to any other person or mobile unit to be reached through a miscellaneous common carrier operator, or to any other station, department or office to be reached through a PBX attendant, the classification of the call remains Person-to-Person.
- (ii) When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as Person-to-Person.

h. Operator-Dialed Person-to-Person Service

Operator-Dialed Person-to-Person Service rates apply to a call dialed by the operator where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.

- (i) The regulation in "g.(i)" and "g.(ii)" preceding also apply to Operator-Dialed Person-to-Person calls.

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E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)h. Operator-Dialed Person-to-Person Service (continued)

- (ii) When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as Operator-Dialed Person-to-Person.

i. Alternative Operator Services

Alternative Operator Services are those services provided by the Carrier in which the customer and the end user are totally separate entities. The Carrier contracts with the customer to provide the alternative operator services; however, the Carrier does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator assisted calls.

j. Traditional Operator Services

Traditional Operator Services are those services provided by the Carrier in which the end user has a customer relationship with the Carrier, the carrier contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

2. Timing of Messages

- a. On all Station-to-Station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone.
- b. On Person-to-Person calls, chargeable time begins when the connection is established between the calling person and the particular person or station specified, or an agreed alternate.
- c. Chargeable time ends when the calling telephone "hangs up", thereby releasing the network connection. If the called telephone "hangs up", but the calling telephone does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the telecommunications network or by the Carrier's equipment.

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By:

Mae Squier-Dow
Mae Squier-Dow, President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)3. Rate and Charge Annlicationa. Initial Period and Overtime Rates

- (i) For Calling Card, Station-to-Station, and Person-to-Person services, the initial period rates are for telephone connections of one minute or any fraction thereof.
- (ii) The charge for the initial period is the initial period billing rate applicable for the time period in which the message connect time occurs.
- (iii) On Calling Card, Station-to-Station and Person-to-Person services, an incremental charge applies in addition to the appropriate period rate.
- (iv) Overtime rates for all classes of service are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period. Overtime rates are the same for all classes of service and are governed by the time at which each additional minute begins.
- (v) Adjustments, when appropriate, are applied by deducting minutes from the call termination time.

b. Time Periods and Discounts

- (i) Day, Evening and Night/Weekend rates apply to the initial periods for all classes of service, and to overtime periods for all messages.
- (ii) The time at which the connection is established governs the application of Day, Evening and Night/Weekend rates.
 - (a) Day rates apply Mondays through Fridays from 8:00 AM to, but not including, 5:00 PM.
 - (b) Evening rates apply Sundays through Fridays from 5:00 PM to, but not including, 11:00 PM.

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Mae Squier-Dow
President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)3. Rate and Charge Application (continued)b. Time Periods and Discounts (continued)

- (c) Night/Weekend rates apply Sundays through Thursdays from 11:00 PM to, but not including, 8:00 AM of the following day, and from 11:00 PM Fridays to, but not including, 5:00 PM Sundays.
- (d) On Thanksgiving Day, Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day; or on resulting legal holidays when Christmas, New Year's Day or Independence Day fall on dates other than December 25, January 1, or July 4, respectively, evening rates apply unless a lower rate would normally apply.

c. Collection of Charges

Charges of all classes of service are generally billed against or collected from the end user. Upon request toll charges may be billed:

- (i) Against or collected from the called number, i.e., charges are reversed if the charges are accepted at the called station;
- (ii) To a Calling Card;
- (iii) To a Major Commercial Credit Card; and
- (iv) To a third telephone number, i.e., billed to a telephone number other than the calling or called number(s). A charge may not be billed to a 'coin telephone.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Phyllis Lannin
DIRECTOR, RATES & RESEARCH DIV.

Issued: February 14, 1997
Issued by authority of an order of
the Public Service Commission of
Kentucky in Case No.:
Dated:

Effective: March 16, 1997
Issued By: ACC National Long Distance Corp.
By: Mae Squier-Dow
Mae Squier-Dow, President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)3. Rate and Charge Application (continued)d. Operator Assisted Local Calls (continued)

Rates for operator assisted local calls shall not exceed those charged by the serving local exchange company. If the serving local exchange company does not charge for operator assisted local calls, no operator surcharge will be imposed.

4. Operator Dialed Surcharge

A surcharge applies to 1) Person-to-Person calls, 2) Operator calls in which the Customer elects to dial only the appropriate operator code ("0") and requires prompting by the operator system to dial the called station or requests the operator to dial the called station instead and 3) calls completed by a Company Operator when the calling party cannot complete the call due to trouble on the telecommunications network and chooses to have the Operator complete the call. The surcharge is in addition to initial minute and additional minute charges applicable to a call. The surcharge does not apply to:

- a. Calls made on a 0+ basis in which a Company Operator is used only to record the calling station number where Originating Number Identification (ONI) is not available in the area of the Local Exchange Company serving the station originating the call.
- b. Calls in which a Company Operator places a call for a calling party who is identified as being disabled and unable to dial the call because of the disability.
- c. Calling Card calls.
- d. Calls made on a 0+ basis in which a Company Operator places a call because Automatic Number Identification (ANI) equipment is not available.

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Director, Rates & Research Div.
By: Mae Squier-Dow
Mae Squier-Dow, President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)5. Rate Schedulesa. Initial Period and Overtime Rates

This section of the tariff sets forth the rates and charges applicable to the Carrier's services provided within the Commonwealth of Kentucky.

(i) InterLATA Rate Schedule

Rate Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	First <u>Min</u>	Add'l <u>Min</u>	First <u>Min</u>	Add'l <u>Min</u>	First <u>Min</u>	Add'l <u>Min</u>
1-10	\$0.2200	\$0.2200	\$0.1700	\$0.1700	\$0.1342	\$0.1300
11-16	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
17-22	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
23-30	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
31-55	0.2700	0.2700	0.2100	0.2100	0.1700	0.1700
56-85	0.3 100	0.3 100	0.2500	0.2500	0.2000	0.2000
86-124	0.3100	0.3 100	0.2600	0.2600	0.2100	0.2100
125-196	0.3200	0.3200	0.2700	0.2700	0.2100	0.2100
197-292	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200
293-430	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200

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By: Mae Squier-Dow
Mae Squier-Dow, President

E. OPERATOR SERVICES CLASSIFICATIONS AND RATES (continued)5. Rate Schedulesb. Surcharges

The following surcharges are in addition to the basic rate table preceding when the call is placed using the following operator services:

Customer Dialed Calling Card Service	
Customer Dialed/Automated	\$1.00
Customer Dialed/Automated Customer	
Dialed and Operator Assisted	\$1.00
Customer Dialed-Operator Must Assist	\$1.00
Operator Dialed Calling Card Station	\$2.25
Operator Station	
Collect	\$2.25*
Billed to Third Number	\$2.35*
Person-to-Person	\$4.90

* An Operator Dialed Surcharge of \$1.15 applies to all 0- calls and to calls in which the customer receives an automated system prompt, doesn't take the indicated action, waits too long and the Operator completes the call. This charge is in addition to charges listed above and excludes calls charged to a calling card and Operator Dialed Calling Card Station calls.

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By: Mae Squier-Dow
Mae Squier-Dow, President

G. V.I.P. SERVICE RATES AND CHARGES

(N)

1. Service Descriptionsa. V.I.P. Schedule R

V.I.P. Schedule R is available for outbound calling. V.I.P. Schedule R service applies to calls initiated at the customer's premises via a switched access or dedicated access connection between customer's premises and the point of presence of the Company or of its Underlying Carrier.

The Company will offer four (4) service plans, available on a non-discriminatory basis to any customer paying the applicable rate and the network usage fee as set forth below.

1) Flat 4

This plan is designed for customers whose combined interstate and intrastate usage exceeds one thousand dollars (\$1,000) per month. This plan applies to calls initiated at the customer's premises via a switched access connection between Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

2) Flat 15

This plan is designed for customers whose combined interstate and intrastate usage exceeds five hundred dollars (\$500) per month. This plan applies to calls initiated at the customer's premises via a switched access connection between Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

(N)

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PURSUANT TO 807 KAR 5.011,
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BY: [Signature]
SECRETARY OF THE COMMISSION

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By: Alex R. Volta, Vice-President and General Manager
400 West Avenue
Rochester, New York 14611

G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)

(N)

1. Service Descriptions (Cont'd)a. V.I.P. Schedule R (Cont'd)3) Flat 6

This plan is designed for customers whose combined interstate and intrastate usage is greater than fifty dollars (\$50) per month. This plan applies to calls initiated at the customer's premises via a switched access connection between Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

4) Dedicated Access Plan

This plan applies to calls initiated at the customer's premises via a dedicated access connection between the customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

(N)

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G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)

(N)

1. Service Descriptions (Cont'd)b. V.I.P. Schedule R 800 Service

V.I.P. Schedule R 800 Service is available for inbound calling. V.I.P. Schedule R 800 Service applies to calls terminated at the customer's premises via a switched access or dedicated access connection between customer's premises and the point of presence of the Company or of its Underlying Carrier.

The Company will offer five (5) service plans, available on a non-discriminatory basis to any customer paying the applicable rate and network usage fee set forth below.

1) Global I

This plan is designed for customers whose combined interstate and intrastate usage exceeds five hundred dollars (\$500) per month. This plan applies to calls terminated at the customer's premises via a switched access connection between the Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

2) Global II

This plan is designed for customers whose combined interstate and intrastate usage is greater than one thousand dollars (\$1,000) per month. This plan applies to calls terminated at the customer's premises via a switched access connection between the Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

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G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)

(N)

1. Service Descriptions (Cont'd)b. V.I.P. Schedule R 800 Service (Cont'd)3) Global III

This plan is designed for customers whose combined interstate and intrastate usage is greater than fifty dollars (\$50) per month. This plan applies to calls terminated at the customer's premises via a switched access connection between the Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

4) Global IV

This plan is designed for customers whose combined interstate and intrastate usage exceeds two thousand five hundred dollars (\$2,500) per month. This plan applies to calls terminated at the customer's premises via a switched access connection between the Customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

5) Dedicated Access Plan

This plan applies to calls terminated at the customer's premises via a dedicated access connection between the customer's premises and the point of presence of the Company or its Underlying Carrier. All intrastate calls are rated pursuant to the schedule set forth below.

c. Directory Assistance

The Company will offer directory assistance service to callers who will be charged a flat rate, set forth below, each time the service is used.

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G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)2. Rate Schedulesa. V.I.P. Schedule R1) Applicable Rate Periods

Rates are applied irrespective of mileage, time-of-day, or day-of-week.

2) Rate Schedule

<u>Service Plan</u>	<u>Rate Per Minute</u>
Flat 14	\$0.179
Flat 15	\$0.189
Flat 16	\$0.199
Dedicated Access	\$0.125

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G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)

(N)

2. Rate Schedules (Cont'd)b. V.I.P. Schedule R 800 Service1) Applicable Rate Periods

Rates are applied irrespective of mileage, time-of-day, or day-of-week.

2) Rate Schedule

<u>Service Plan</u>	<u>Rate Per Minute</u>
Global I	\$0.169
Global II	\$0.159
Global III	\$0.179
Global IV	\$0.149
Dedicated Access	\$0.125

(N)

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G. V.I.P. SERVICE RATES AND CHARGES (Cont'd)

(N)

2. Rate Schedules (Cont'd)c. Network Usage Fee

Network usage fee, per month: \$4.87

d. Directory Assistance Rate

Per use: \$0.60

e. Dedicated Access Lines

For dedicated access lines, the Company charges to the customer the installation charges and monthly charges billed by the LEC or Underlying Carrier to the Company.

(N)

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